



**MARYLAND ADVISORY BOARD ON
PRESCRIPTION DRUG MONITORING (PDMP)
Public Health Services**



**Tele-Conference Call
May 21, 2020
4:00PM to 6:00 PM**

Attendees

Advisory Board

Richard DeBenedetto, PharmD, MS,
AAHIVP, Chair
Daniel M. Ashby, MS, FASHP
Deondra Asike, MD
Amit Bhargava, MD, MS, RMSK
Thomas Bond III
Matthew Crisafulli
Lenna Israbian-Jamgochian, PharmD, RPh
Authur C. Jee, DMD
Orlee Panitch, MD
Stephen A. Nichols, MD, FAAP, FAAMR

Mark Olszyk, MD, MBA, CPE, FACEP,
FACHE, FFSMB
Marcia Parris, MD
Derek Peck
Larry Polsky, MD, MPH, FACOG
Joseph Scalese III, RPh
David Sharp, PhD, FACHE, FFSMB
Diana Shorter, DNP
Jenell Steele, MSN, RN
Yvonne Umezurike, DMP
Michael Vaughn

Board Adjunct: Linda Bethman, JD, MA, Office of the Attorney General, MDH

Advisory Board Not Present

Bryan Marascalchi, MD
Alexander Shekhdar, JD, MHS

Public Health Services Staff

Tryphena Barnes
Adrian Catwell, MPH
Lindsey Goddard, MPH
Anna Gribble, MPH, MSW
Lisa Guy, R.Ph
Vijay Murthy, MPH
Rachel Park, Pharm.D

Mary Ann Bruce, LCADC
Kate Jackson, MPH
Katherine Johnson, MHA
Doris Mason, MSW

Sara Roberson, MSW
Sandra Yankosky

CRISP Staff

Lindsey Ferris, DrPH
Rhonda Moody
Brandon Neiswender

NIC Staff

Kevin Schmidt, Director of Management, Healthcare

Minutes

I. Roll Call and Agenda Review

Anna Gribble, Health Policy Analyst, Office of Provider Engagement and Regulation (OPER), opened the Advisory Board meeting with roll call and agenda review.

II. Approval of Outstanding Minutes

Outstanding minutes were presented to the Board for review and approval. Minutes were approved by the Board.

III. Directors Update

Kate Jackson, Director of OPER welcomed the PDMP Advisory Boards newest member, Jenell Steele, representing the Board of Nursing. Kate also welcomed OPER Deputy Director, Doris Mason, Adrian Catwell, and Mary Ann Bruce. Ms. Mason directs the Office of Controlled Substances Administration (OCSA) division of OPER. Adrian Catwell is OPER's new Provider Outreach Coordinator. Lastly, Mary Ann Bruce joined OPER as the Informatics Manager. OPER remains fully functional during COVID-19 with most of the staff working remotely; CRISP and all of PDMPs vendors are providing full data access.

IV. Program Updates

Anna presented updates on the PDMP Regulations, the 2020 Legislative Session, and the Provider Education Letter. Sara Roberson presented an update on interstate data sharing.

Regulations- The updated regulations were posted in the May 8 Register (page 519).

- Promulgated regulations went into effect May 18, 2020.
- The following stakeholders were notified: Health licensing boards, CRISP, OAG and OCME.

2020 Legislative Session- The General Assembly adjourned in March. Before adjourning, the House and Senate passed a series of bills. The following bills tracked by the PDMP became law: HB663 and SB0166.

HB663 Chapter 90 Title: Prescription Drug Monitoring Program – Out-of-State Pharmacists and Discipline for Noncompliance.

- Authorizes Maryland Health Licensing Boards corresponding disciplinary ground for enforcement purposes within the Health Occupations article in alignment with the intent of the PDMP use mandate requirement, Health-General Article §21-2a-09(b)(3)

- Allows pharmacists licensed in other states working at mail-order pharmacies dispensing to Maryland addresses and pharmacists working at federal facilities in Maryland but licensed in another state access to the Maryland PDMP when making dispensing decisions in the care of Maryland patients.
- Takes effect: October 1, 2020
- Regulations will be updated with these changes

SB0166 Title: Drugs and Devices - Electronic Prescriptions – Controlled Dangerous Substances. The Department will be issuing requirements regarding the implementation of this Bill. SB0166 passed in preparation of the CMS requirement of Medicare Part D providers. The Bill requires certain healthcare practitioners to prescribe Controlled Dangerous Substances (CDS) electronically. Exemptions and waivers to the electronic prescribing requirement will be administered by MDH, and will become effective on January 1, 2022.

Provider Education Letter Update- Due to COVID-19, the provider letter discussed during the previous Board meeting experienced printing delays and will be sent out to CDS prescribers via GovDelivery. The mailing process will be revisited once social distancing restrictions have eased. The Provider Letter content consists of the following:

- Formally introduces OPER
- Provides information on a new opioid tapering resource from the HHS
- Provides information on new co-prescribing naloxone regulations
- Reiterates PDMP data reporting requirements for dispensing prescribers and reminds them of daily reporting requirement, and
- Provides a summary of the Maryland Opioid Academic Detailing Project

The target audience is every CDS prescriber based on the contact information provided to OCSA.

Interstate Data Sharing- As of May 11, 2020, Maryland shares prescription monitoring data with Colorado, Illinois, Massachusetts, Nebraska, and Texas.

V. Two Factor Authentication Presentation

Brandon Neiswender from CRISP presented on Two Factor Authentication also known as the Multi-Factor Authentication (MFA). The MFA timeline began a year ago and CRISP piloted it in March of 2019 to 200 clinical users. CRISP began its full rollout in April through June of 2019 to all clinical users. CRISP monitored ULP access throughout the rollout and found no decline in use. MFA project's current status:

- 52,552 (99.9%) ULP accounts protected
- Code delivered by SMS (text) or email
- MFA enabled by default on new ULP accounts
- Code required 1x per 12 hours per device
- 30-minute lockout after inactivity
- MFA support cases reviewed weekly for trends
- MFA can be disabled immediately for all users in the event of a system wide event

There were some challenges to implementing MFA, such as support cases in order of frequency, system wide issue with MFA vendor, and buy-in from chain pharmacies.

Support cases in order of frequency:

- User error – vast majority of cases
- Did not receive code

Buy-in from chain pharmacies:

- Collaborated to determine challenges in advance
- Implemented without issue

The future goals of MFA are to allow users to toggle between options for receiving MFA Code and to add a Google Authenticator option.

- Does not require cell or WIFI signal
- The application delivers a code to a user's phone based on the device's internal clock

VI. Provider Insight Report Demo

The Provider Insight Report provides aggregate data of a prescriber's behaviors based on their DEA number. The initial report piloted in November of 2018 on PDMP use compliance. The PDMP has partnered with NIC to develop a new report and it will be available through the CRISP Unified Landing Page (ULP). The Provider Insight Report was developed with grant funding. Anna asked the Board to consider the following questions during the demonstration:

- What are needed changes before the next pilot?
- What resources should accompany the report in the pilot to support users?

The goal is to roll out an initial version of the Insight Report and add enhancements over time. The Pilot will assess:

- Needed updates before statewide roll out
- Needed materials to support use of Insight Report
- Recommendations for future enhancements
- Recommendations on targeted dissemination

Kevin Schmidt provided a demonstration on the flow of accessing the Prescriber Insight Reports.

Question: How do you choose a comparison group for Nurse Practitioners?

Answer: It's based on the Provider Type collected at PDMP registration.

Question: Is there a drill down to see which patient meets the metric?

Answer: This feature is on the roadmap as a future enhancement.

A Board member suggested the comparison graph should change to a simple bar graph.

Board members recommended the following resources accompany the pilot:

- One-page fact sheet
- 3-5 minutes YouTube video
- Send out an email FYI notification and put video on website

Next PDMP Advisory Board meeting is scheduled for Thursday, July 16, 2020 3-4:30PM.

VII. Public Comments

None

Meeting Adjourned